



Quality Assurance Program

Contributing to the Quality and Integrity of Your Firm

As a member of our Examining Counsel Program, you will be contacted by a Quality Assurance Analyst to arrange an appointment to review a random selection of title insured files. With complete confidentiality, he or she will work with you and your staff to ensure you are aware of our policy requirements, identify any areas for improvement, as well as provide further training and helpful tools if needed.

It's an educational process that revisits how to complete policy orders correctly and efficiently.

Overall, we will work alongside you to ensure that the standards expected from our Examining Counsel members are being followed and that proactive fraud avoidance techniques are being implemented, helping to prevent your firm from being involved in a fraud and the related repercussions.

Here is what a few of our clients had to say about their experience with the Quality Assurance Program:

- *"Stewart Title was professional and helpful. It was a positive experience to ensure my practice is meeting requirements."*
- *"The Quality Assurance Program helps keep us aware of what to watch for, reminds us of what is needed and helps our quality control. It was a pleasure to meet with the Analyst and review our files with him."*

Safeguarding Your Role in the Transaction

As an Examining Counsel member, Stewart Title partners with you to deliver a quality product to your clients via a process that does not involve cutting corners and compromising the integrity of the legal profession. We are committed to streamlining your practice through our programs and technology solutions. The personalized support and training offered by our Quality Assurance Program is part of this commitment.

Examining Counsel members can request a Quality Assurance visit at any time by contacting our head office or your Business Development Manager. The Quality Assurance visit occurs at your office at a mutually arranged time that is convenient to you and with minimal disruption to your business.

Contact us for more information.

Canadian Head Office
(888) 667-5151

www.stewart.ca

stewart title[®]